## Notes on sustainable pricing for\_\_\_\_\_ 1. COMPANY RELATED ELEMENTS a. Business model, earnings logic, profitability objectives b. Cost structure c. Service production processes d. Character of tourism products

## 2. CUSTOMER / CUSTOMER RELATIONSHIP RELATED ELEMENTS

a. Different customer groups and consumer behaviour

b. Network







3. OPERATING ENVIRONMENT RELATED ELEMENTS a. Changes in the operating environment
b. Demand / number of customers
c. Competition
d. Cost and price development of resources
e. Seasonal rates
f. Legislation
FURTHER NOTES





